



**NTECH
MEDIA**



**SECURE
ONLINE
PAYMENTS**

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Secure Online Payment Gateway System

Secure online payments

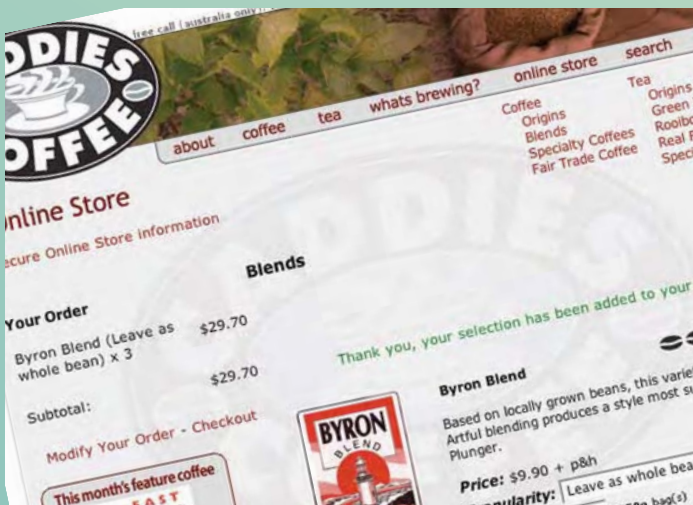
Since 1995 the professional team at NTech Media has been developing secure online payment facilities that are perfect for use by your business or organisation. To allow customers to pay via credit card and deposit directly into your nominated bank account, NTech Media will connect a real-time secure online payment system to the nominated account.

Our skilled, trained and certified staff have extensive experience in developing easy-to-use and -manage online payment systems that are secure, that assure your

clients and users of the service's reliability, safety and security, and that are efficient for you to manage and maintain.

The secure payment systems we develop for you can be attached to existing third-party or customised payment systems, PrimeTime Exchange and many

other third-party interfaces as needed. Our specialist staff will work with your team to ensure the best fit with your needs (from secure sales processes to analyses and reports) and will provide specialist advice, technical expertise and quality assurance services to your organisation as part of the set-up process for your secure payment system.



How it works

Once we have worked with you to determine your secure payment system needs, our trained staff will set up your secure payment gateway so that it connects to your nominated bank account. (The facility will function like an online EFTPoS processing transactions and will transfer moneys within six seconds). Depending on your needs and the options you select, we will quickly and efficiently connect your new PoS system to connect to your own payment gateway service and process secure payments as required.

Depending on your specific needs, the order process will be easily followed from order to invoice both by your staff and your customers through order history and e-mail notifications (or other message type such as SMS if needed) as orders progress. Your staff will be presented with a list of all new sales and sale details when they log on to the system. Sales can be reviewed, processed, and new orders moved to a processed-orders section for archival. Pending orders and quotes can be reviewed and followed up to facilitate final sales if the quotation facility of PrimeTime Exchange is being used.

Users of the system will be presented with a payment facility, PoS area, secure shopping cart or other secure facility branded to reflect the look and feel of your organisation and detailing the various product configurations, options and prices for selection. Once a user has decided to proceed with payment they will be shown their chosen items for confirmation before final payment is completed.

Our team has developed a very flexible and fast-deploying installation process and can have the payment system infrastructure set up within a matter days of your project approval advice. The secure registration system on your Web site will be easily modified as the needs of your business evolve, and can be repurposed or extended to accommodate future needs.

Integration with other applications & systems

Once set up, your new secure online payment system will allow approved administrative staff to access all online sales data and to download and output the data for use with many third-party applications including:

- MYOB
- Amlink Events software
- MS Excel
- and many other accounting, CRM and enterprise applications that you may need.

Typical secure payment systems set up by NTech provide detailed reports and transaction reconciliation details as required. These can be customised to suit your needs.



Our approach is to work with you to achieve your goals and deliver an integrated secure payment system that delivers maximum value to your business or organisation. To give you added flexibility, the gateway integration with PoS software is platform independent and will run on a variety of server platforms and operating systems. If your service is to be hosted by us, we will provide you with the assurance of a server housed in our Visa CiSP-compliant hosting environment, or we can assist you to set up the secure system on your own infrastructure and provide our secure service quality-assurance process which will allow us to verify that your payment site is secure.

Merchant application & approval

Our payment gateway works with all major Australian banks, and we have experience assisting customers with the bank applications and merchant process.

We are certified Camtech/Keycorp-trained channel partners; Camtech/Keycorp provides gateway services to all major Australian banks. Many of our competitors do not disclose that they, too, are users of this facility, and attempt to position themselves as providers in their own right. We are very proud of our close relationship with the premier provider of secure online gateway services, Camtech/Keycorp and SecurePay, and offer the highest quality professionally developed and delivered, safe and secure transactional systems. Our staff have been trained in best-practice methods.

Card types accepted

The online payment system to be used on your Web site can be set up to accept all major credit cards including VISA, MasterCard, Diners, JCB and American Express. The PrimeTime Exchange payment system developed by NTech Media also offers purchase-order and quotation facilities that allow your clients to select a product, place an order, generate a purchase order, and then return and pay for the product at a later date. PrimeTime Exchange also offers special pricing to certain clients and can display a variety of pricing options to suit different client types.

PayPal integration

NTechMedia can also integrate the secure online payment system to allow PayPal payments as well as credit card payments and direct deposit orders. This addition will allow your users who may not have a credit card to use PayPal to process their payments as needed. The store experience will be seamless and your staff will be notified of sales. It may be a useful option to consider in cases where users don't have credit cards or prefer to use PayPal.

Foreign-currency transactions

Depending on your set-up requirements, your secure online store can be set up to display prices in a variety of currencies (in real time) allowing your customers to see your products and services priced in the currencies of their choice. This allows users to avoid the confusion of trying to make meaning out of pricing and currency fluctuations, and enables them to make the purchase, being confident in pricing displayed.

You can also take payments in foreign currencies if using the National Multi Currency Acquiring service (available to National Australia Bank customers). Our professional staff will be able to provide advice and expertise in facilitating the set-up of this service if required.




Recurring & periodic payments

If you have clients you wish to bill regularly, we can provide you with a recurring payment service. Once that is configured, your team will be able to upload customer payment details to the gateway system and schedule transactions to be processed on a recurring basis. These payments can be uploaded and triggered by your own system or, alternatively, they can be scheduled through our Merchant Management Facility.

Flexible fees

NTech can set up your payment system infrastructure in a variety of ways including one-off payment systems, user-created



systems (where your staff can create new secure payment pages and areas, and brand or adjust details, as needed) or can develop a custom payment option to suit exactly what you may require. Prices and firm quotations are given once your needs have been reviewed. NTech has a range of fee and set-up options to suit your volume, pricing and ongoing needs. We do not charge any flat fee per month (no sales—no fees!) and have a sliding-scale fee per transaction, based on volume.

Security & verification

The addition of the secure payment gateway process to your Web site will provide extremely high levels of system security by performing several tests at the time of purchase—credit card validity; availability of funds in the customer's bank account; and other security checks—prior to verifying and completing an online order and depositing the moneys into the specified bank account. The process of card verification and money transfer usually takes less than six seconds before order completion and deposit of moneys into your account (dependent on options). The secure payment gateway set-up for your online sales area will reside on a secure server, and data between users and the payment system will be behind 1024-bit military-strength encryption.

The secure online payment gateway systems set up by NTech Media conform to Australian Treasury Best Practice, and use several additional security measures as needed (such as 3D Secure, CVC, three failed transactions attempts and you're out, BIN and LUHN checks).

All online transactions will be processed by a Camtech/Keycorp secure payment gateway and will verify all customer data using an online version of existing EFTPoS technology. Camtech/Keycorp is the major supplier of online payment gateway technology to all Australian banks and NTech is proud to be certified a Camtech e-commerce specialist.

As an added security precaution, your staff will not have to manage any credit card information from online orders, thus enabling a high level of security and duty of care to the consumer.

NTech can, if required, create a virtual EFTPoS area for your staff to use as needed. This area may prove useful if for example a physical EFTPoS device is unavailable or too expensive.

Our experience in developing online payment systems has shown that consumers need to feel confident in the process, system and business, and that the Web site should promote trust when a Web-site customer is making a purchase. To this end NTech Media has developed a quality-assurance process that develops user confidence in the online store security and the merchant, helping foster much-required trust. This is publicised on the store or payment site for consumers to review, thereby ensuring confidence in the purchase process and security.

The e-commerce system, secure online payment area or online store we develop for you will reassure users of the integrity of both your online store and the system used to conduct transactions.

Talk to us now!



Security and experience

For your peace of mind, NTech Media offers:

- an escrow service where, under certain circumstances, your organisation can have full access to the source code of the project in order to minimise your risk
- *12 months' phone support.*

Insurance

NTech Media has a professional approach to software development and a user-orientated design approach. We have also invested in \$10,000,000 worth of professional insurance coverage and other structures to provide our clients with dependable, reliable service.

We also process secure payments and have set up secure online payment systems (and full real-time financial systems for clients such as Mayne Investments that manage over \$700,000,000 in funds) for many start-up, small or local businesses, as well as large national and international businesses in a variety of industry sectors.

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Memberships, accreditation, and sponsorships

NTech is a member of and active participant in the following professional organisations.

Memberships

International Worldwide Web Conference Committee (IW3C2)
AusWeb Conference Organising Committee
Australian Record Industry Association (ARIA)
Australian Music Managers Forum (iMMF)

Accreditation

The entire NTech team holds various university

computing, marketing, business, and computer-science undergraduate and postgraduate qualifications.

Several members of the NTech Media team have completed training in managing multiple projects and priorities.

Camtech/Keycorp certified and trained e-commerce providers.

Project Management Training
Certified Lotus Database Administration

Application Development
Certified Lotus Messaging Administration

Windows Development

Awards

2004 Business Award for Leadership in Innovation and Technology

2006 and 2007 LUO business awards

IW3C2 award for contribution to The International World Wide Web Conference Series

Universal Music Australia ARIA Platinum Sales Award for promotion of Grinspoon *New Detention* album

